

Digital Civil Rights

Hans de Zwart - 20 Oct. 2011

I am a learning technologist





and a volunteer guest speaker at Bits of Freedom

I love to talk about: how technology affects society, books, juggling and ... The Big Lebowksi

I want you to remember 2 things at the end of this lecture

1 Technology is not just a tool, it is not "neutral"

"In The Second Self I was writing *against* the common view that the computer was 'just a tool,' arguing for us to look beyond all the things the computer does *for* us [..] to what using it does *to* us as a people.



"Technology creates feasibility spaces for social practice."

Yochai Benkler in The Wealth of Networks

"Only by understanding the biases of the media through which we engage with the world can we differentiate between what we intend, and what the machines we're using intend for us"

Douglas Rushkoff in Program or be Programmed

"[..] the affordances of networked technologies present new challenges that inflect the social dynamics that play out in networked publics"

danah boyd in Social Privacy in Networked Publics

Persistence Replicability Scalability Searchability

Some examples...

April 2009: Google and the Chamber of Commerce

Megan's Law (from 1994)

registered offender map recent address changes previously viewed offenders list map search criteria: 15450 14 offenders 57 non-mappable offenders ▶ filter click on a square for additional information map legend [40] 20 P Satellite Мар Hybrid Main St 481 Coal Center California Beallsville + Daisytown Richeyville Walkertown a² 40 Centerville National Pike W 43 40 (88) Deemston Indale Rd West Browns Brownsville ~ 0 Vestaburg Hiller HIN FRO La Belle Water S **D**zerne 16 Fredericktown-Millsboro Α Millsboro Front Sr (elegral

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Details Alias Convictions Desc	ription Map Print
Convictions	
INVOLUNTARY DEVIATE SEXUAL INTERCOURSE	

PEDOPHILE FREE ZONES WITHIN CITY LIMITS VIOLATORS WILL BE PROSECUTED

NEIGHBORHOOD WATCH WE ARE WATCHING TO REPORT SUSPICIOUS ACTIVITY OR PERSONS TO

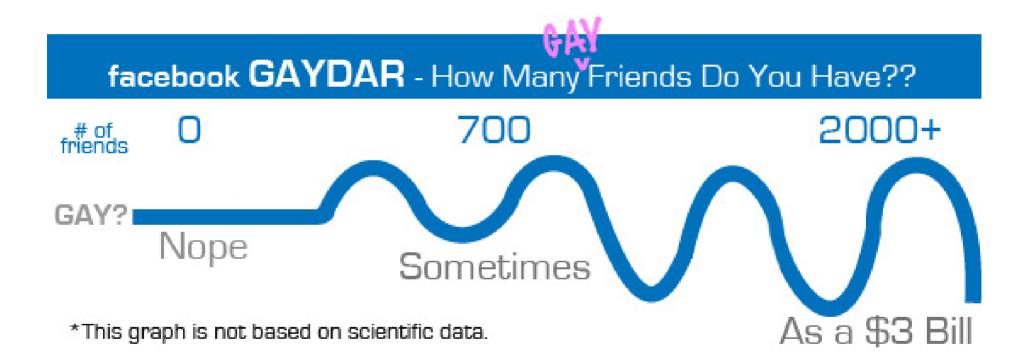
WARNING

LOUISA COUNTY

You "give away" more information than you might be aware of

Who has a Facebook or Hyves account?

Have you filled in your "Sexual Orientation"?



Back in 2006:



wanted to help scientific progress

What would I know about you if I had access to your search history?

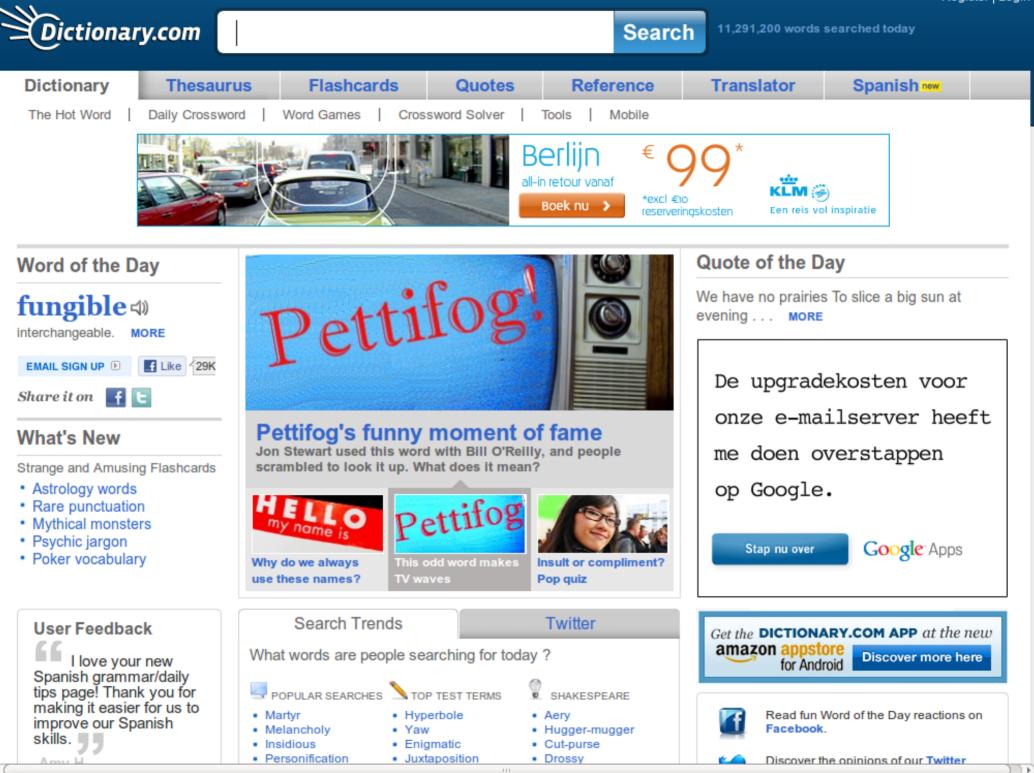
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There are commercial parties that want to use your data "If something is free, assume that you are the product"

The Wall Street Journal did a research project:

"What They Know"



234 files on your PC after 1 visit

Can Marketing Data Predict Life Spans?

Deloitte Consulting uses a hypothetical 'Sarah' and 'Beth' to promote technology for life insurers that promises to help size up people's health risk using offline and online dossiers rather than blood tests.



Some data collected

SECOND CHILD BORN LAST YEAR HIGH INVESTMENT RISK TOLERANCE LIVED IN HOME – TWO YEARS OWNS HOME COMMUTING DISTANCE – ONE MILE **READS DESIGN AND TRAVEL MAGAZINES** URBAN SINGLE CLUSTER PREMIUM BANK CARD **GOOD FINANCIAL INDICATORS ACTIVE LIFESTYLE: RUN, BIKE, TENNIS, AEROBICS HEALTHY FOOD CHOICES LITTLE TO NO TELEVISION CONSUMPTION**

BETH



CURRENT RESIDENCE - FOUR YEARS LIVED IN SAME HOMETOWN - 15 YEARS CURRENTLY RENTING COMMUTING DISTANCE - 45 MILES WORKS AS ADMINISTRATIVE ASSISTANT DIVORCED WITH NO CHILDREN FORECLOSURE/BANKRUPTCY INDICATORS AVID BOOK READER FAST-FOOD PURCHASER PURCHASES DIET, WEIGHT LOSS EQUIPMENT WALKS FOR HEALTH HIGH TELEVISION CONSUMPTION LOW REGIONAL ECONOMIC GROWTH

Source: Deloitte Consulting

Some risk-assessment factors

Good financial indicators

Strong ties to community/location

High activity indicators

Foreign traveler

Healthy food choices

Avid outdoor enthusiast

vid golfer

Little television consumption

Occasional tobacco user

Average commute

Poor financial indicators

Purchases tied to obesity

High television consumption

Lack of exercise

Long commute

SARAH

Actively pursue for new business and retention efforts

Quickly issue a preferred policy and avoid further medical tests

Potential actions by insurers

BETH

Do not send offers

Do not pursue aggressive retention efforts

Collect more information; send to senior staffer for review "Just like Intel with Moore's law, our development is guided by the idea that every year, the amount that people want to add, share, and express is increasing"

Mark Zuckerberg at f8 2011



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A personal data policy (reverse terms of service)

Last updated: September 23, 2011

Data Use Policy

Information we receive and how it is used

Learn about the types of information we receive, and how that information is used.

Sharing and finding you on Facebook

Get to know the privacy settings that help you control your information on facebook.com.

Sharing with other websites and applications

Find out about the ways your information is shared with the games, applications and websites you and your friends use off Facebook.

How advertising works

See how ads are served without sharing your information with advertisers, and understand how we pair ads with social context, such as newsfeed-style stories.

Minors and Safety

Find out how Facebook protects minors, and what you can do to protect yourself and others online.

Some other things you need to know

Learn how we make changes to this policy and more.



If you have questions or complaints regarding our privacy policy or practices, please contact us by mail at 1601 S. California Avenue, Palo Alto, CA 94304 or through this **help page**.

More resources

Interactive Tools

View the complete Data Use Policy

See http://hdez.nl/fdp

2 things, remember?

2

You can help change technology for the better

How can you prevent people driving cars from speeding?

"The trouble with traffic engineers is that when there's a problem with a road, they always try to add something. To my mind, it's much better to remove things."

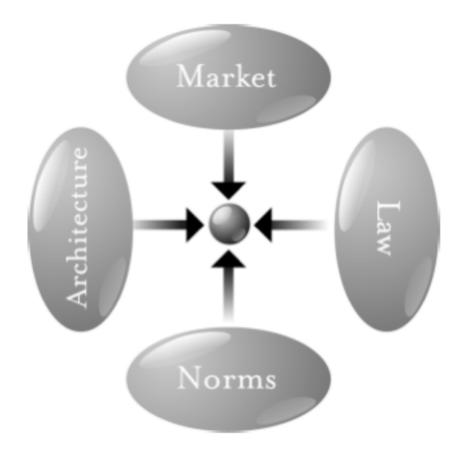
CIti

Hans Monderman on designing for negotiation



"And if in the middle of the nineteenth century the threat to liberty was norms, and at the start of the twentieth it was state power, and during much of the middle twentieth it was the market, then my argument is that we must come to understand how in the twenty-first century it is a different regulator—code—that should be our current concern."

Lawrence Lessig in Code 2.0



Our choice is not between 'regulation' and 'no regulation.' The code regulates. It implements values, or not. It enables freedoms, or disables them. It protects privacy, or promotes monitoring. People choose how the code does these things. People write the code. Thus the choice is not whether people will decide how cyberspace regulates. People—coders—will. The only choice is whether we collectively will have a role in their choice—and thus in determining how these values regulate—or whether collectively we will allow the coders to select our values for us."

Lawrence Lessig in Code is Law



This is why Bits of Freedom is important



Net neutrality





Name and shame operators restricting access to the Internet http://respectmynet.eu



Privacy

The yearly Big Brother Awards



And more: black book data breaches, privacy insight machine, digital freedom voting advice (incl. Manifest), freedom of speech, content and copyright,



You can do your bit...



YO, WHERE MY BITS AT? C MIS OF FREEDOM



Agitate PROD. SCENE TAKE DIRECTOR CAMERAMAN PROD. CO. DATE





http://www.bof.nl

Questions, comments, discussion?

My blog is at: http://hdez.nl/blog



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